QUESTIONS ABOUT RESTRICTIONS OF ACTIVITIES DUE TO COVID19 IN CATALONIA

(Version 14/march/2020 11:00 hrs)

1. **Can people enter or leave towns?**
   We request that there is no mobility in all Catalonia.
   Besides, in Igualada, Òdena, Santa Margarida de Montbui and Vilanova del Camí there are controls to prevent people from entering and leaving. Only essential services will be performed.

2. **Will grocery stores, supermarkets and similar shops remain open?**
   Yes, as essential services.

3. **Is the supply for grocery stores and supermarkets guaranteed?**
   Yes, the food supply is considered an essential service and the supply of basic products is coordinated with distribution platforms.

4. **Are people allowed to go to the street and go shopping?**
   Yes, for regular grocery shopping and always trying to avoid crowds. The Health department advice is to keep 1 – 2 meters distance between each other person.

5. **Can I gather with other people in the street?**
   Yes, if the gatherings are occasional and small, always keeping the distances and safety and protection measures.

6. **Can I take the children to the playgrounds?**
   This is against our advice.

7. **Can I visit my family/friends/neighbors at their homes?**
   Yes, but this is against our advice.

8. **Can I visit my dependent family members?**
   Yes, to guarantee any attention they might need.

9. **I have special needs. Will my caregiver be able to help me?**
   Yes, this is included in the special services allowed.

10. **Can I go to mourn a deceased person to a funeral home?**
    Yes, except if the deceased died because of COVID-19. In any event, we encourage people to always keep distances and avoid physical contact.

11. **Can I walk my pet?**
    Yes, always keeping distances and security and safety measures.

12. **Can I go to a bar or to a restaurant?**
    They will be closed during 15 days since March 14.

13. **Can I go to the theater or to the movies?**
    They will be closed during 15 days since March 14.

14. **Are libraries/museums/civic centers open? Can I go?**
    They will be closed during 15 days since March 14.

15. **Are the shopping malls open?**
    No, only stores exclusively devoted to food products, hygiene products or cleaning products or these kinds of stores within shopping malls will be allowed to remain open.
16. **The shops that are not included in the categories above, can they open?**
   Yes, but keeping the distances between customers. The Health department recommends 1-2 meters between each other.

17. **I have a medical appointment. Can I make it?**
   If it is not urgent, it is best to postpone it.

18. **I have an appointment for physical therapy. Can I make it?**
   If it is not essential, it is best to postpone it.

19. **Will public transportation work?**
   Yes, but with a restriction of one third of the space available and we advice against its use.

20. **Can I go to the City Council to process paperwork (tickets, taxes...)?**
   Before you go, check with the City Council if these processes can be resolved online or if they can be postponed.

21. **Is there a centralized telephone number for information?**
   For information 012, for symptoms 061. And, 112 only for real emergencies and in no way should be used to request information.

22. **Will the emergency services be able to move around?**
   Yes.

23. **What services are considered “essential”?**
   Security and emergencies, health, social and nursing services, funeral services, electric power, potable water, fuel, gas, telecommunications, urban and industrial waste, sanitary and drugstore waste, human food distribution and supplies for farms and animal centers, live animal services (transportation and veterinary services) and slaughter homes.